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**PATENT** 

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Arrowood et al. Application Serial No.: 09/693,663

Application Serial No.: 09/693,663 Group Art Unit: 2127 Filed: October 20, 2000 Examiner: A.B. Patel

For: METHODS, SYS

METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR WORKLOAD DISTRIBUTION BASED ON END-TO-END QUALITY OF

**SERVICE** 

Date: March 31, 2004

Confirmation No.: 8210

RECEIVED

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

APR 0 5 2004

**Technology Center 2100** 

## SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT PURSUANT TO 37 C.F.R. § 1.97(b)

Sir:

Attached is a form PTO-1449, together with a copy of each of the identified document(s). It is requested that these documents be considered by the Examiner and officially made of record in accordance with the provisions of 37 C.F.R. § 1.56 and Section 609 of the MPEP.

This Information Disclosure Statement is submitted in accordance with 37 C.F.R. § 1.97(b), within three months of the filing date of the above-referenced application or before the mailing of a first Office Action on the merits, whichever event occurs last. Therefore, no fee is believed due. However, the Commissioner is hereby authorized to charge any deficiency or credit any overpayment to Deposit Account No. 09-0461.

Respectfully submitted,

Timothy J. O'Sullivan Registration No. 35,632

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I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on March 31, 2004.

Traci A. Brown